



THE KALUPUR COMMERCIAL CO-OPERATIVE BANK LTD
(SCHEDULE BANK)

Head Office," Kalupur Bank Bhavan", Nr. Income Tax Circle, Ashram Road, Ahmedabad-3800014

Contact No.07927582020 To 26 & 07927582028,

Key Managerial Personnel- The Kalupur Commercial Co-Operative Bank Limited.
DP ID – IN301321

Dear Investor,

In case of any grievance/complaint against the Depository Participant (The KCCBL)

**Please Contact below persons

Sr No.	Name Of Individual	Designation	Mobile No	Email ID
1	Mr.Dhruvil Kothari	Compliance Officer	079-66215718	demat@kalupurbank.com
2	Mr. Pratik Desai	Chief Compliance Officer	079-66215740	padesai.ho@kalupurbank.com
3	Mr. Pankaj Parikh	Chief Information Security Officer	079-66215759	pankaj@kalupurbank.com
4	Mr. Virag G. Shah	Chief Executive Officer	079-27582020	viraggshah@kalupurbank.com

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at

<https://scores.gov.in/scores/Welcome.html> or Depositories at

<https://www.epass.nsdl.com/complaints/websitecomplaints.aspx>,

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.





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Escalation Matrix-The Kalupur Commercial Co-Operative Bank Limited-Depository Participant Services

Detail Of Designation	Contact Person	Address	Contact No	Email ID	Working Hour
Customer Care	Customer Service	Head Office, Kalupur Bank Bhavan, Nr. Income Tax Circle, Ashram Road, Ahmedabad- 38001	079- 66215894/95/ 96/97	helpdesk@kalupurbank.com	Monday to Saturday(e xcept 2 nd and 4 th)10:00 AM to 6:00 PM
Compliance Officer	Mr.Dhruvil Kothari	Head Office, Kalupur Bank Bhavan, Nr. Income Tax Circle, Ashram Road, Ahmedabad- 38001	079-66215718	demat@kalupurbank.com	Monday to Saturday(e xcept 2 nd and 4 th)10:00 AM to 6:00 PM
Head of Customer Care	Mr.Devendra Patel	Head Office, Kalupur Bank Bhavan, Nr. Income Tax Circle, Ashram Road, Ahmedabad- 38001	079-66215700	devendrappatel@kalupurbank.com	Monday to Saturday(e xcept 2 nd and 4 th)10:00 AM to 6:00 PM
Chief Executive Officer(CEO)	Mr.Virag G. Shah	Head Office, Kalupur Bank Bhavan, Nr. Income Tax Circle, Ashram Road, Ahmedabad- 38001	079-27582020	viraggshah@kalupurbank.com	Monday to Saturday(e xcept 2 nd and 4 th)10:00 AM to 6:00 PM